

इंडियन ऑयल कॉर्पोरेशन लिमिटेड

केरल स्टेट कार्यालय

पनंपिल्लि अडवु, पनंपिल्लि नगर पी.ओ., कोच्चिन - 682 036

Indian Oil Corporation Limited

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IndianOil

विपणन प्रभाग
Marketing Division

Regd ALP

Ref:KeSO/Retail/RTI

22nd May 2008

Mr.M.K. Haridas
Ashirwad
Door No.31/774, Tagore Road,
Vytila P.O, Kochi - 682 019

Dear Sir,

Sub : Information under RTI Act 2005.

We refer to your application dated 11th March 2008 addressed to The Public Information Office, Ministry of Petroleum & Natural Gas, Shastri Bhavan, New Delhi. We would like to inform you that the Ministry, in order to provide details pertaining to our company for the State of Kerala, forwarded a copy of your application under RTI to us. Accordingly we give below the details sought by you in your application in seriatim:

Q.1 Number of Retail Outlet renovated by each company per year for past 10 years in all India level. Expenditure incurred projected Volume & actual volume achievement from the said project. Classification of ownership also be mentioned.

Q.1. Reply

The desired information is not maintained in the format desired by you. Moreover, collation of All India data for 10 years is a substantial exercise which, if carried out, will disproportionately divert the resources of the company, in terms of Clause 7 (9) of the RTI Act 2005. Hence we are unable to provide the same to you. However, the various data desired in respect of Kerala state is given below.

Q.2. Number of above items for state of Kerala along with cost, projected volume, actual achievement including ownership classification

Q.2. Reply.

We have 759 ROs in Kerala State. Regarding the meaning of word 'renovate', it also means 'repairs' as per dictionary. Hence, it is difficult for us to give a proper answer as we carry out repairs in all our ROs regularly. Also we would like to clarify that for simple repair or maintenance work we do not have to project or achieve any volume.

Q.3. Number of outlet renovated more than once during 10 years. List of such outlet be provided with cost incurred, projected volume and actual achievement?

Q.3. Reply.

As stated in our answer to Q.2, we would like to state that repair or maintenance work is a continual process and hence we feel the information sought is very vague and hence cannot be given.

Q.4. Number of new outlet commissioned during 10 years in Kerala, expenditure for the same along with estimated volume and actual achievement.

Q.4. Reply.

We give below number of Retail Outlets commissioned during the last 10 years. However, for expenditure, estimated volume and actual achievement, we do not have records readily available for 10 years. However, we give below details for the last 5 years, which is readily available:

Fin. Year	No. of ROs commissioned	Cost incurred(as per estimate-Rs. In lacs)	Estimated volume per month (in KL)	Ach. Volume per month (in KL)
1998-99	7	NA	NA	NA
1999-2000	8	NA	NA	NA
2000-01	8	NA	NA	NA
2001-02	12	NA	NA	NA
2002-03	10	NA	NA	NA
2003-04	60	2771	10462	10064
2004-05	48	1686	8540	7944
2005-06	72	1936	5672	7016
2006-07	60	994	3429	3492
2007-08	46	459	1379	4872

Q.5. Number of outlet in Kerala where petrol / HSD/Lube sample failed and what action taken against them. List of the same may be provided.

Q.5. Reply.

We give below details of petrol/HSD/Lube sample failed during the last 2 years and action taken by us:

[Handwritten signature]

MS/HSD/LUBE SAMPLE FAILURES			
Sl. No.	Name of Retail Outlet	Failed in	Action Taken
2006-07			
1	Gangalakshmi Enterprises, Kilimanoor, Trivandrum	MS sample failed in FBP	Terminated
2007-08			
1	Classic Fuelling Services, Karukachal, Kottayam	MS sample failed in FBP	Suspended sales & supplies of all products. Dealer has approached the court against termination..
2	Petroland, Veegaland, Ernakulam	MS failed on FBP	Suspended sales & supplies of all products. Termination proceedings under process.
3	Paul Fuels, Karimugal, Ernakulam	MS sample failed	Suspended sales & supplies of all products. Dealer has approached the court against termination.
4	Abhishek Fuels, Bandaduka, Kasargode	MS sample failed	Suspended sales & supplies of all products. Dealer has approached the court against termination.
5	Joy Brothers, Palliport, Ernakulam	MS sample failed	Suspended sales & supplies of all products. Dealer has approached the court against termination.

Q.6. How many of retail outlets commissioned in Kerala are operated by person other than licensee? What is the procedure to check selling of licensee to outsiders? How many cases detected & nature of action taken? List of the same may be provided

Q.6. Reply:

Presently, to our best of knowledge, there is no Retail Outlet operated by any person other than the respective licensee in the State of Kerala. To check such matters, our officers regularly inspect all ROs.



Regarding no. of cases detected during the last two years and action taken, we give below the same:

STATEMENT REGARDING UNAUTHORISED OPERATION OF DEALERSHIP/ AGENCY ON BENAMI BASIS			
Year	Nos.	Name of RO	Action taken
2006-07	1	K.R. Fuels, Pallickal, Trivandrum	RO terminated
2007-08	1	Cherukara Fuels, Chungappara, Pathanamthitta	RO terminated

Q.7 Numbers of outlet commissioned before 10 years are managed by outsiders

Q.7 Reply:

To best of our knowledge there are no such cases presently.

Q.8 Name of authority that are empowered to cancel license if the licensee sold the license to outsider. What is the procedure to report such incidence? State whether source of information will be kept confidential?

Q.8 Reply:

Authority to take action in such cases is General Manager of Indian Oil Corporation's State Office. Any person at any time can report such incidence, with valid documentary evidence, which is welcome. However, regarding keeping the information confidential, as our matters are transparent while taking action against concerned such documents may have to be reproduced with source if required.

Q.9 What is the minimum volume required for considering a village or town for opening petrol / HSD outlet.

Q.9 Reply:

Minimum volume required for considering a village RO that we call it, as KSK is 25 KL HSD per month and for a 'C' Class town RO it is 125 KL HSD+MS per month.



Q.10 How many outlets commissioned during last 10 years did not achieve such target?

Q.10 Reply:

Total Number of Retail Outlets that could not achieve such minimum target for which records are readily available with us, is as below:

Village ROs(KSK)

<u>Year</u>	<u>No. of KSKs which could not Achieve minimum of volume</u>
6-07	11
5-06	6
4-05	0

Town ROs.

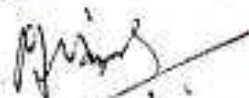
<u>Year</u>	<u>No. of ROs which could not Achieve minimum of volume</u>
06-07	9
5-06	1
4-05	7
3-04	6

If you have any grievance against my reply, you may prefer an appeal against my decision, before the Appellate Authority appointed under the Act, within stipulated time from the receipt of the communication whose name, designation and address is given below:

**Shri Gautam Datta,
Executive Director (HR),
& Appellate Authority
Indian Oil Corporation Ltd.
Indian Oil Bhawan, G-9,
Ali Yavar Jung Marg, Bandra (East),
MUMBAI - 400 051.**

Thanking you,

Yours faithfully,
For Indian Oil Corporation Limited



**P.M. Nazirudeen
Central Public Information Officer & General Manager
Kerala State Office**