



# हिन्दुस्तान पेट्रोलियम कॉर्पोरेशन लिमिटेड

(भारत सरकार का उपक्रम) रजिस्टर्ड ऑफिस : १७, जमशेदजी टाटा रोड, मुंबई - ४०० ०२०.

**HINDUSTAN PETROLEUM CORPORATION LIMITED**

(A GOVERNMENT OF INDIA ENTERPRISE) REGISTERED OFFICE : 17, JAMSHEDJI TATA ROAD, MUMBAI 400 020.



दूरभाष / Tel: (02135) 259054, 259276  
फैक्स / Fax: (02135) 259071

पुना एलपीजी क्षेत्रीय कार्यालय / PUNE LPG REGIONAL OFFICE

तलेगांव - चाकन रोड, महालुंगे - इंगले, चाकन, पुना - 410 501.

Talegaon - Chakan Road, Village Mahalunge Ingale, Chakan, Pune - 410 501

UCP

PLRO/PNK/RTI- 1/2

March 4<sup>th</sup> 2010

Shri Ranjit Sampatrao Jadhavrao  
D-16/12, Sundr Garden, Manikbaug,  
Sinhagad Road,  
Pune - 411 051

**Sub : Information requested Under Right to Information Act, 2005**

Dear Sir,

We refer to your letter No. HP/RTI/2009-10/022 dated 3.2.2010 received by us on 4.2.2010 on the subject. The information requested by you, are provided below :-

- (1) The details of LPG Distributors in Pune City providing the name of Distributorship the owners are provided in the Attachment. Please note that there is no fixed capacity for sanctioning the Domestic LPG Connections. No data is available on number of customers who have been given the rebate for collecting cylinders. No data is available on records with regards to monthly average waiting list, hence the same cannot be provided.
- (2) The customer centric information are available on our website and the details of Daily Stock of Cylinders, Address of Customer Service Cell along with their contact details and policy on buying of gas stove are displayed at all the showroom of the LPG Distributors. The date of expiry of LPG Cylinders is meant for internal operational requirement of LPG Plant for the purpose statutory testing. With regards to rebate kindly refer to Point no.4. The name of field officers for controlling the distributors of Pune city are given below:

Shri D T Patil : Cell No 9850004388 e-mail [dtpatil@hpcl.co.in](mailto:dtpatil@hpcl.co.in)  
Shri Deepak Kaushik : Cell no 9822044044 e mail : [dkaushik@hpcl.co.in](mailto:dkaushik@hpcl.co.in)

The address of correspondence for both of the officers is given below:  
Hindustan Petroleum Corporation Limited  
3/c Dr Ambedker Road, Near Nehru Memorial Hall  
Pune Camp, Pune- 411 001

- (3) If a particular Distributor is denying booking of Domestic LPG Cylinder before 21 days of earlier refill delivery to his consumers, then action can be taken against him as per the Terms and Conditions of the Dealership Agreement.
- (4) The domestic LPG cylinders are to be essentially home delivered, only under exceptional circumstances, on prior approval from HPCL, the distributors are allowed to make delivery from distributors premises and allow a rebate of Rs.8/-. However on request of customer due to personal reasons the non home delivery is provided by the distributor, in such case no rebate is applicable.

- (5) There has not been any case of accident due to leakage in Domestic LPG cylinder valves for the year 2007-08, 2008-09 and 2009-10 (Feb) in Pune city.

In case, you wish to make an appeal, it can be made within 30 Days from the receipt of this letter to our Executive Director – LPG, Hindustan Petroleum Corporation Limited, Hindustan Bhawan, 8, Shoorji Vallabhdas Marg, Ballard Estate, Mumbai : 400 001

We attach herewith the cash receipt dated 9002923 For Rs.10/-

Thanking you,

Very truly yours,



**P. N. KANTH**  
**SR. REGIONAL MANAGER-LPG &**  
**CENTRAL PUBLIC INFORMATION OFFICER**  
**UNDER RTIA 2005**